



WIRELESS BUSINESS GROUP, LLC (SYRACUSE, NEW YORK)

Client: Syracuse University Athletics, Syracuse, New York

Project: Account Conversion / Equipment Deployment

The Athletic Department at Syracuse University was contemplating converting services from one carrier to the next, but had serious concerns about current contractual obligations, retention of current phone numbers, selection of proper rate plans and deployment of new equipment to their end users.

WBG was engaged and began by researching the carriers' offerings. Coverage, international roaming, data capabilities and rates were all considered. In the end, WBG provided our findings to upper administration and a decision was made to move forward.

The Athletic Department now has a new service provider that meets the complex needs of their employees. The transition (porting process, equipment deployment, training) went smoothly due to proper planning and coordination and the remaining handsets were sold to help recover the initial cost of the project.

At the Wireless Business Group, LLC, we work with corporate clients every day addressing a myriad of cellular-related projects.

From cell site work, to Blackberry training and support, to in-building installations, to bill management, we draw on our 30+ years of cellular experience to help our customers navigate through the complex world of cellular.

Since 2006, WBG has maintained a record of professionalism, quality work and reliability. With agent agreements with the four largest carriers, customers look to us for objective, industry-related information and guidance.



Wireless Business Group, LLC

215 Burnet Avenue
Syracuse, NY 13023

Phone: 315-701-0855
Fax: 315-701-0846



We make your plans work